JLG Industries Senior Technical Illustrator

About JLG, an Oshkosh company

JLG began in 1969, when our founder, John L. Grove set out to resolve growing safety concerns in the construction industry. Since then we have been committed to understanding the challenges and delivering innovative solutions to the access market. We partner with customers to provide quality equipment, training opportunities and trusted support within the access industry. We are a global company, and our products—including mobile elevating work platforms, telehandlers, utility vehicles and accessories—can be found all over the world.

THE ROLE

As a Sr. Technical Illustrator, you will play an important role in the support of JLG's customers by developing, writing, and editing material for Parts Manuals and related technical publications in print or electronic media.

HOW YOU MAKE AN IMPACT

- You will research engineering drawings and supplier information to create illustrations and parts lists.
- You will review applicable Change Notices (CNs) for new and revised engineering and supplier documentation.
- You will develop, revise, and update existing electronic parts list, and related material, using accepted practices with publishing software as required by engineering and supplier documentation. Establish phase-in serial number effectivity from corporate MRP system.
- You will use software to retrieve, orient, explode individual components, and save into a format to use with illustrating software.
- You will establish and update artwork with a focus on making them simplified, yet concise, of proper relationship of components, completeness of detail, and proper identification as to layout, content, format and overall preparation.
- You will create and maintain good working relationships with company engineers, suppliers, R & D, production, service, purchasing and other department personnel, to obtain, parts details, models, illustrations, etc. related to the preparation of parts lists and illustrations.
- You will prepare work for sub-contractors, ensure work is kept to schedule, style, and quality.
- You will coordinate proofing of final copy, prior to release.
- You will electronically forward completed manuals for internal distribution and web-based service provider for online manuals.

WHAT YOU NEED

- Associate's degree in Graphic Arts, Technical Communications, or a related field.
- Six (6) or more years of experience in the field or a related area.

PREFERRED QUALIFICATIONS

- Experience with the following software:
- PTC Illustrate, PTC IsoDraw, PTC Windchill, PTC Arbortext, PTC SIM, Creo Parametric
- Experience with MAPICS or other MRP Systems

Oshkosh Corporation Classification - Restricted

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- Strong knowledge of Microsoft 365 applications
- Knowledge of construction equipment systems and components
- Knowledge of electrical and hydraulic systems schematics
- Excellent verbal and written communication skills
- Strong analytical skills
- Ability to organize projects and work independently
- Experience effectively communicating with internal and external customers.

Oshkosh is committed to working with and offering reasonable accommodation to job applicants with disabilities. If you need assistance or an accommodation due to disability for any part of the employment process, please contact us at: 920-502-3009 or corporatetalentacquisition@oshkoshcorp.com.

Oshkosh Corporation is an Equal Opportunity and Affirmative Action Employer. This company will provide equal opportunity to all individuals without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, or veteran status. Information collected regarding categories as provided by law will in no way affect the decision regarding an employment application.

Oshkosh Corporation will not discharge or in any manner discriminate against employees or applicants because they have inquired about, discussed, or disclosed their own pay or the pay of another employee or applicant. However, employees who have access to the compensation information of other employees or applicants as a part of their essential job functions cannot disclose the pay of other employees or applicants to individuals who do not otherwise have access to compensation information, unless the disclosure is (a) in response to a formal complaint or charge, (b) in furtherance of an investigation, proceeding, hearing, or action, including an investigation conducted by the employer, or (c) consistent with Oshkosh Corporation's legal duty to furnish information.

Certain positions with Oshkosh Corporation require access to controlled goods and technologies subject to the International Traffic in Arms Regulations or the Export Administration Regulations. Applicants for these positions may need to be "U.S. Persons," as defined in these regulations. Generally, a "U.S. Person" is a U.S. citizen, lawful permanent resident, or an individual who has been admitted as a refugee or granted asylum.